CountMe Slim

The digital customer counter for automatic access control and control of your visitor and customer flows.

CountMe Slim

The CountMe Slim customer counter consists of a stele, optionally two sensors and an app for quick setup and configuration. The system controls customer access fully automatically in an easy to understand traffic light system.

Equipped with a proven clamping frame, programmed LED strips and a infrared sensors in combination with an intuitive and effective app for Android and iOS, the system takes over the counting of customers as they enter and leave the sales floor.
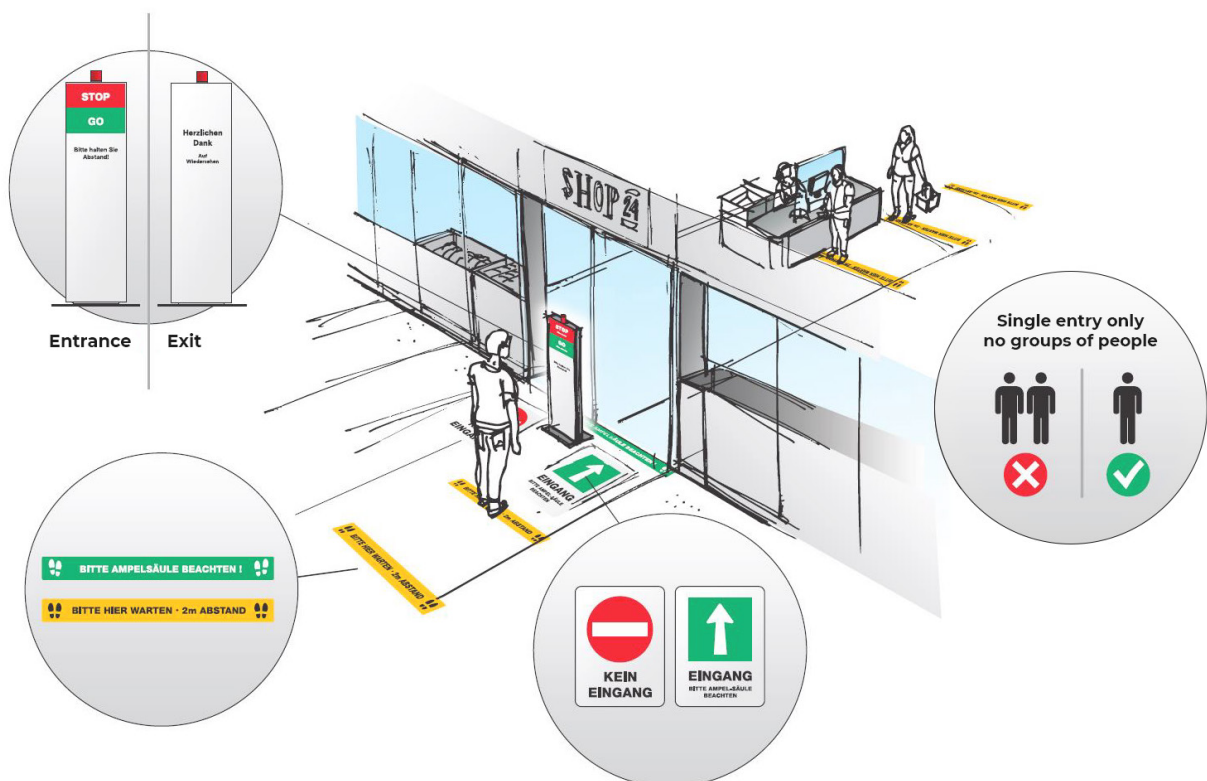
The maximum possible number of people is defined in the app. The app always displays the current number of customers on the area. As soon as the maximum number is reached, the stele switches to red in real time and prompts customers and visitors to wait. After a corresponding number of customers have left the area, the stele switches to green.
Alternatively, the control can also be done manually via keyboard (without sensors).

With the included CountMe app, users have a valuable monitoring tool at their disposal, which guarantees a constant overview of the current customer capacity on the area.
The prerequisite for this is an orderly entry and exit situation of the customers (entry and exit only by individuals with a distance of 2 meters).
For this purpose, it is recommended to support the discipline of the customers at the entrances and exits by local measures (channeling and slowing down the flow of people).

CountMe Slim

Product set

CountMe Slim is designed for a situation where it is not possible to realize a separate entrance and exit. The sensor is mounted on the stele so that the visitor flows can be routed to the left and right of the totem.

Alternatively, CountMe Slim is available without any sensors. In this case, the user can control the flow of people and the display on the stele manually via keyboard.
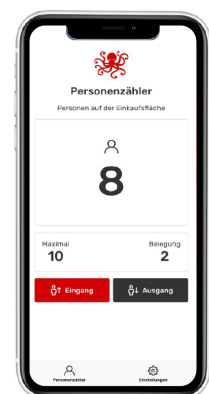
1x stele consisting of:

- 1 Signal lamp "STOP" and "GO
- 1 system control unit with WiFi Hotspot for CountMe App
- Sensors
    - 2 infrared sensors
    - No sensors
- 1 frame system
- 1 base plate
- 2 fastening screws for base plates
- 1 control board
- 1 power supply unit
- 2 fabrics digitally printed

1x CountMe App (Sensor variant)

- Usage via the WiFi connection to the stele
- Password protected configuration
- Configuration of the sensor
- Configuration of the threshold value maximum number of customers
- Monitoring the number of customers
- Manual intervention options by the user
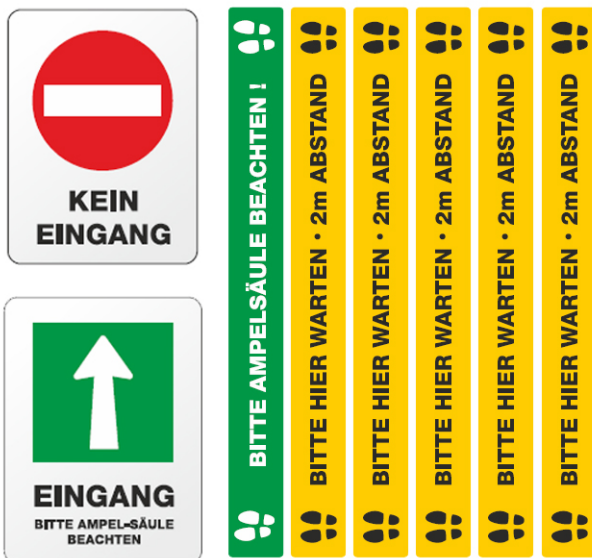
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Product set

CountMe Slim
Designed for a controlled entry and exit situation, which allows a clear separation of customer flows. The systems consist of the components described above.

Optional accessories
Spacer markings, signalling floor stickers and entrance/exit markings are ideal for use with CountMe Slim.

For example, a set consists of:
- 2x entry arrows green (60 x 80cm)
- 2x exit arrows red (60 x 80cm)
- 2x entry strips green (150 x 15cm)
- 5x entry strips yellow (150 x 15cm)

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Delivery and installation

The system is delivered completely assembled. Configuration of sensors and app as well as cable connections are done on site. Installation and commissioning by trained personnel can be offered by netvico.
On-site personnel will be instructed to the system. Alternatively, assembly and installation can also be carried out by the customer using the assembly instructions.

Service & Support

1st, 2nd and 3rd level support for 6 months is included and will not be automatically extended:
1st-Level   Hotline hours 08:00 –18:00
2nd-Level   Technical phone support hours 08:00 –18:00
3rd-Level

GDPR compliant

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Technical specifications

The system only requires a power connection.
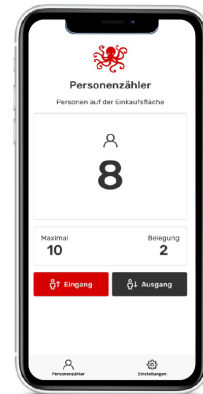No internet connection is necessary

App

Type: PWA – no internet connection necessary

Connection: WiFi to stele

Max. occupancy: Freely definable

Manual operation: always possible

Stele

Power connection: 100V – 240V / 50Hz

Dimensions (HxWxD): 1300 x 300 x 45 (mm)

Base plate (HxWxD): 300 x 300 x 5 (mm)

Print: According to specification of the customer

Power consumption: 50W