

CountMe Pro

The digital customer counter for automatic access control and control of your visitor and customer flows.



CountMe Pro

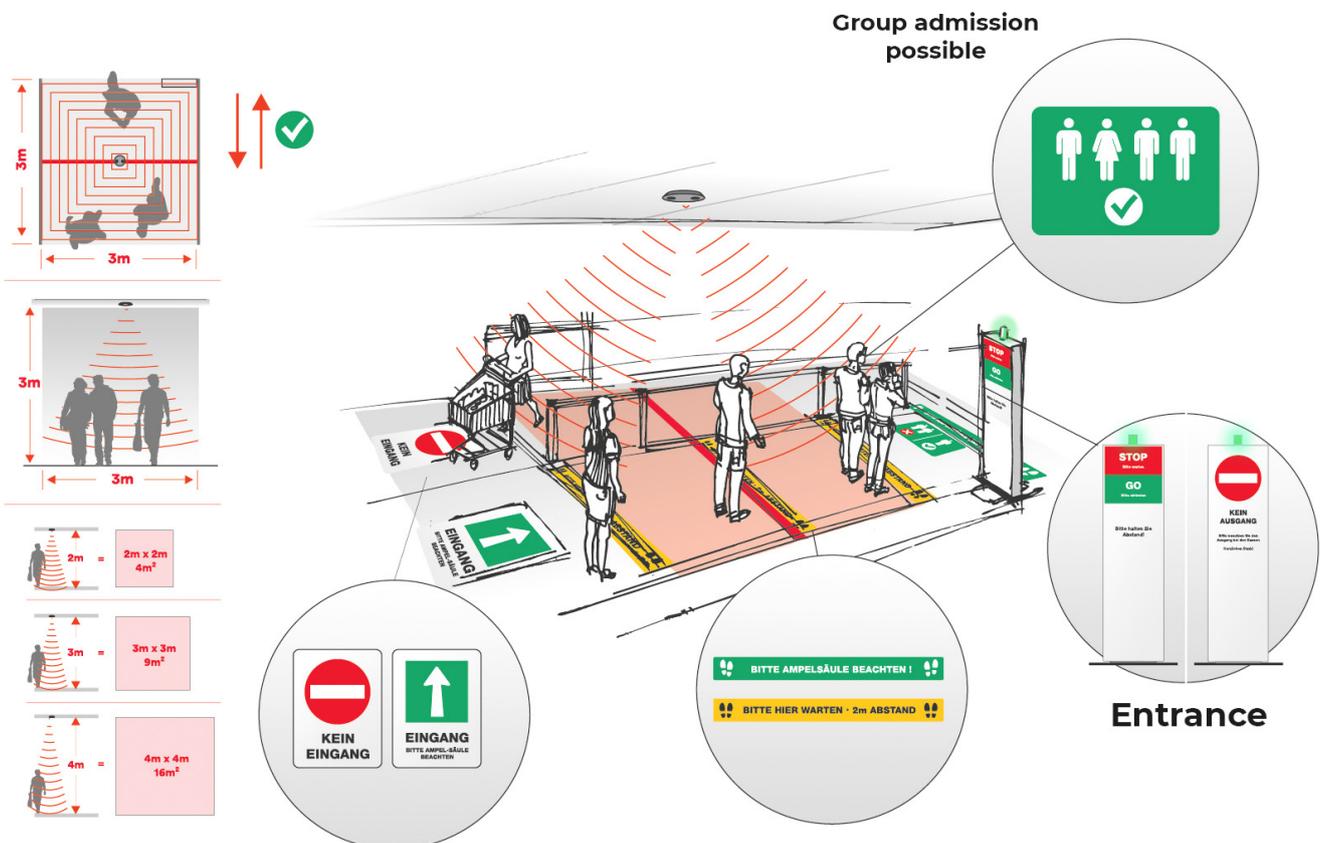
The CountMe Pro customer counter consists of a stele, a sensor and an app for quick setup and configuration, as well as for manual intervention. The system controls customer access to the sales floor fully automatically in an easy to understand traffic light system.

Equipped with a proven tenter frame, programmed LED strips and a camera sensor in combination with an intuitive and effective app for Android and iOS, the system takes care of counting customers as they enter and leave the sales floor.

With the 3D camera sensor mounted on the ceiling in the entrance area of the sales floor, CountMe Pro detects the flow of customers and the movement of each individual person. The high quality sensor is able to differentiate between single and multiple inbound and outbound traffic based on the direction of movement and is therefore particularly suitable when entrance and exit are not separated.

The maximum possible number of persons is defined in the app. The app always displays the current number of customers in the area on the mobile device. As soon as the maximum number is reached, the stele switches to red in real time and prompts customers and visitors to wait. After the corresponding number of customers have left the sales floor, the display unit switches to green and thus access is unlocked again.

This makes it easy to control and monitor customer flows. The aggregated data of each location can be delivered live online for analytics purposes in an optional expansion stage and can also be mapped on our platform.



CountMe Pro

Product set

1x entrance stele consisting of:

- 1 Signal lamp "STOP" and "GO"
- 1 system control unit with WiFi Hotspot for CountMe App
- 1 frame system
- 1 base plate
- 2 fastening screws for base plates
- 1 control board
- 1 power supply unit
- 2 fabrics digitally printed



1x 3D camera sensor

- Connection: RJ 45 cable with Power over Ethernet (PoE)
- Data: Real time data
- Installation height: Individual from 2.2 m to 6 m
- Detection width: height dependent from 2.0 m to 7 m
- Optionally, additional sensors can be integrated if there are separate entrances and exits



1x CountMe App

- Usage via the WiFi connection to the stele
- Password protected configuration
- Configuration of the sensor setting according to room height and area
- Configuration of the threshold value maximum number of customers
- Monitoring the number of customers
- Manual intervention options by the user



CountMe Pro

Product set

CountMe Pro

CountMe Pro counts customers in their movements with extremely high precision, even if they do not keep the required distance to each other. The system analyses the current number of customers on the sales floor.

CountMe Pro extension

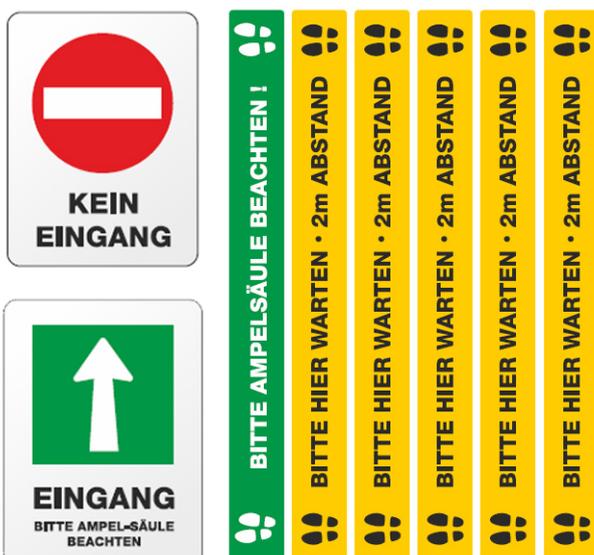
The CountMe Pro extension is necessary if you have several entrances and/or exits.

Optional accessories

Spacer markings, signalling floor stickers and entrance/exit markings are ideal for use with CountMe Pro.

For example, a set consists of:

- 2x entry arrows green (60 x 80cm)
- 2x exit arrows red (60 x 80cm)
- 2x entry strips green (150 x 15cm)
- 5x entry strips yellow (150 x 15cm)



CountMe Pro

Delivery and installation

The system is delivered completely assembled. Configuration of sensors and app as well as cable connections are done on site. Installation and commissioning by trained personnel can be offered by netvico. On-site personnel will be instructed to the system. Alternatively, assembly and installation can also be carried out by the customer using the assembly instructions.

Service & Support

1st, 2nd and 3rd level support for 6 months is included and will not be automatically extended:

1st-Level	Hotline hours 08:00 –18:00
2nd-Level	Technical phone support hours 08:00 –18:00
3rd-Level	

GDPR compliant

CountMe Pro

Technical specifications

The system only requires a power connection.
No internet connection is necessary

App

Type: PWA – no internet connection necessary

Connection: WiFi to stele

Max. occupancy: Freely definable

Sensor: Calibration of height via the app

Manual operation: always possible



Sensor

Several sensors can be connected to the stele. Several steles can be placed at different entrances and connected via LAN.



Connection: PWA – no internet connection necessary

Data: WiFi to stele

Installation height: Freely definable

Detection width: Calibration of height via the app

EPS certificate (data privacy): 20190220_eps_certificate_Xovis

Stele

Power connection: 100V – 240V / 50Hz

Dimensions (HxWxD): 1500 x 400 x 75 (mm)

Base plate (HxWxD): 400 x 400 x 5 (mm)

Print: According to specification of the customer

Power consumption: 50W

Connection Sensor out: 1x RJ 45 Power over Ethernet (PoE) output

Optional Sensor out: Extensions up to 10 sensors

