

# CountMe Pro Mini

The digital customer counter for automatic access control and control of your visitor and customer flows.



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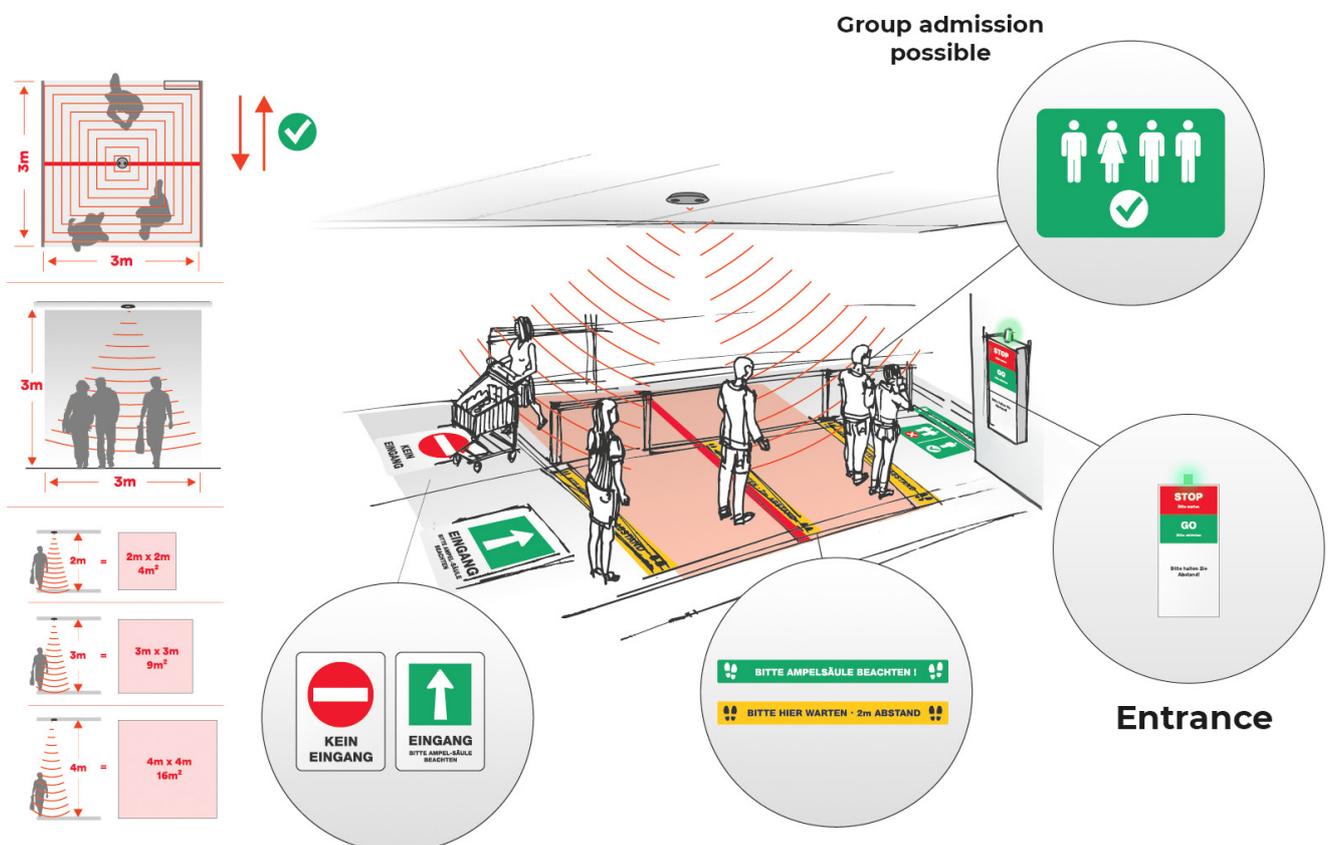
The CountMe Pro Mini customer counter consists of a wall-mounted clamping frame, a sensor and an app for quick setup and configuration, as well as for manual intervention. The system controls customer access to the sales floor fully automatically in an easy to understand traffic light system.

Equipped with a proven tenter frame, programmed LED strips and a camera sensor in combination with an intuitive and effective app for Android and iOS, the system takes care of counting customers as they enter and leave the sales floor.

With the 3D camera sensor mounted on the ceiling in the entrance area of the sales floor, CountMe Pro Mini detects the flow of customers and the movement of each individual person. The high quality sensor is able to differentiate between single and multiple inbound and outbound traffic based on the direction of movement and is therefore particularly suitable when entrance and exit are not separated.

The maximum possible number of persons is defined in the app. The app always displays the current number of customers in the area on the mobile device. As soon as the maximum number is reached, the stele switches to red in real time and prompts customers and visitors to wait. After the corresponding number of customers have left the sales floor, the display unit switches to green and thus access is unlocked again.

This makes it easy to control and monitor customer flows. The aggregated data of each location can be delivered live online for analytics purposes in an optional expansion stage and can also be mapped on our platform.

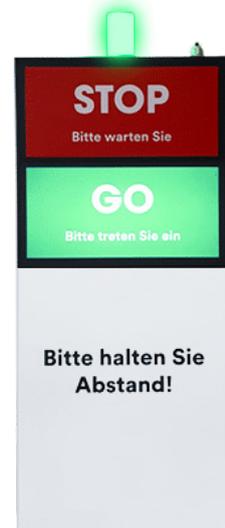


# CountMe Pro Mini

## Product set

### 1x entrance stele consisting of:

- 1 Signal lamp "STOP" and "GO"
- 1 system control unit with WiFi Hotspot for CountMe App
- 1 frame system for wall mounting
- 1 control board
- 1 power supply unit
- fabric digitally printed



### 1x 3D camera sensor

- Connection: RJ 45 cable with Power over Ethernet (PoE)
- Data: Real time data
- Installation height: Individual from 2.2 m to 6 m
- Detection width: height dependent from 2.0 m to 7 m
- Optionally, additional sensors can be integrated if there are separate entrances and exits



### 1x CountMe App

- Usage via the WiFi connection to the stele
- Password protected configuration
- Configuration of the sensor setting according to room height and area
- Configuration of the threshold value maximum number of customers
- Monitoring the number of customers
- Manual intervention options by the user



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## Product set

### CountMe Pro Mini

CountMe Pro Mini counts customers in their movements with extremely high precision, even if they do not keep the required distance to each other. The system analyses the current number of customers on the sales floor.

### CountMe Pro Mini extension

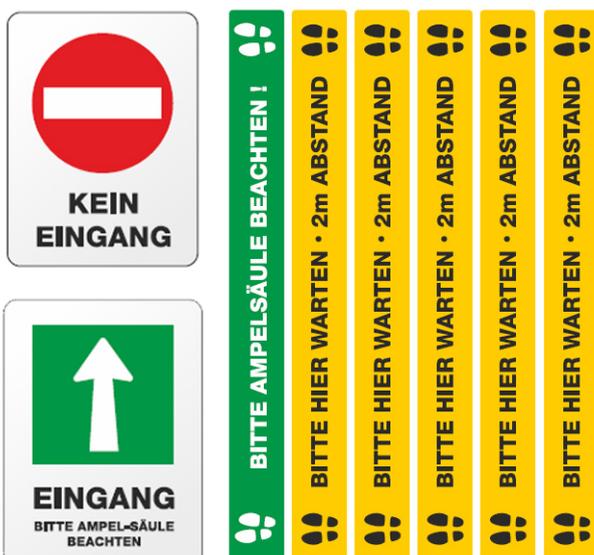
The CountMe Pro Mini extension is necessary if you have several entrances and/or exits.

### Optional accessories

Spacer markings, signalling floor stickers and entrance/exit markings are ideal for use with CountMe Pro Mini.

### For example, a set consists of:

- 2x entry arrows green (60 x 80cm)
- 2x exit arrows red (60 x 80cm)
- 2x entry strips green (150 x 15cm)
- 5x entry strips yellow (150 x 15cm)



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## Delivery and installation

The system is delivered completely assembled. Configuration of sensors and app as well as cable connections are done on site. Installation and commissioning by trained personnel can be offered by netvico. On-site personnel will be instructed to the system. Alternatively, assembly and installation can also be carried out by the customer using the assembly instructions.

## Service & Support

1st, 2nd and 3rd level support for 6 months is included and will not be automatically extended:

1st-Level	Hotline hours 08:00 –18:00
2nd-Level	Technical phone support hours 08:00 –18:00
3rd-Level	

## GDPR compliant

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## Technical specifications

The system only requires a power connection.  
No internet connection is necessary

### App

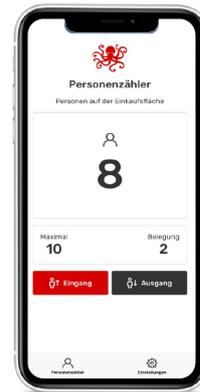
**Type:** PWA – no internet connection necessary

**Connection:** WiFi to stele

**Max. occupancy:** Freely definable

**Sensor:** Calibration of height via the app

**Manual operation:** always possible



### Sensor

Several sensors can be connected to the stele. Several steles can be placed at different entrances and connected via LAN.



**Connection:** PWA – no internet connection necessary

**Data:** WiFi to stele

**Installation height:** Freely definable

**Detection width:** Calibration of height via the app

**EPS certificate (data privacy):** 20190220\_eps\_certificate\_Xovis

### Frame system

**Power connection:** 100V – 240V / 50Hz

**Dimensions (HxWxD):** 900 x 400 x 70 (mm)

**Print:** According to specification of the customer

**Power consumption:** 50W

**Connection Sensor out:** 1x RJ 45 Power over Ethernet (PoE) output

**Optional Sensor out:** Extensions up to 10 sensors

